**დანართი N1**

 **გასაწევი მომსახურების ჩამონათვალი**

1. **Strategic decision-making**
	* IT Strategy
	* Decision Making
	* Emerging Technology
	* Sustainability/green IT
	* ERP Strategy
	* Centralization and standardization
2. **IT governance**
	* Governance structure
	* IT policies and Standards
	* Cost and charge back
	* IT risk management
	* IT compliance
	* IT performance management
3. **IT management**
	* IT management information
	* Project portfolio/program management
	* People management
	* Third party management
	* Software licensing
	* Hardware asset management
4. **System quality**
	* IT process quality and business intelligence
	* Data quality
	* End-user computing
	* Project management and benefits realization
	* Acquiring and developing new technologies
5. **System support and change**
	* System support capability
	* Change management process
	* Promotion to live environment
6. **IT operations**
	* Physical data center security
	* Service delivery and problem management
	* Disaster recovery and continuity management
	* Data retention